



# YOU EMPOWERED 74,514 LIVES



**Partnership**

Empowering Families, Children & Adults

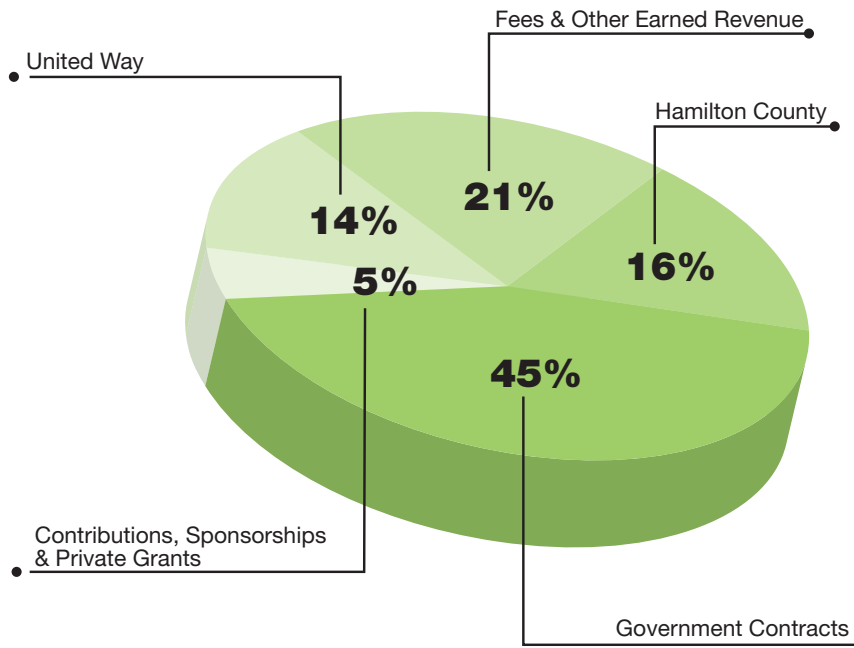


Partnership for Families, Children and Adults  
**ANNUAL REPORT SUMMARY**

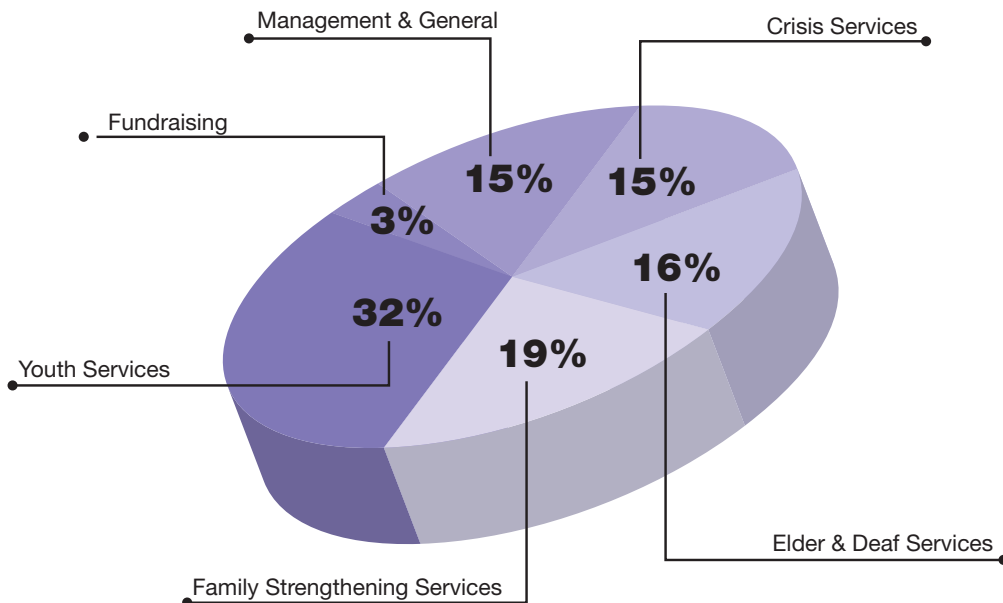
7/1/09 - 6/30/10

Total Funding \$8,350,505

**Revenue**



**Expense**



Dear Partner,

You have empowered lives. In some way, big or small, you shared your resources with the Partnership last year and lifted up people who needed you. On behalf of the Partnership Board of Directors, our dedicated staff, and your friends and neighbors in our community you have empowered—THANK YOU! Your help to create hope in a year when you were needed most is deeply appreciated.

I am sending you our 2009-2010 annual report for last year so you can see just how much you and others like you have impacted our community by supporting the Partnership. You were in good company last year—part of a generous group of 238 volunteers, 876 investors and countless advocates supporting the mission of the Partnership. A complete list of these outstanding volunteers and investors, as well as expanded information about Partnership programs, is available online at [www.partnershipfca.com/annualreport](http://www.partnershipfca.com/annualreport).

Thank you again for your support in 2009-2010. Please help us spread hope to others and continue empowering people to build better lives. I encourage you to share this fold-out report with others by displaying it in a public place so more people in need will know how to access Partnership services. Your HELP is their HOPE.

Gratefully Yours,



Sandra L. Hollett  
Chief Executive Officer

**YOUR HELP. THEIR HOPE.<sup>SM</sup>**

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Read about Beth's Hope at  
[www.partnershipfca.com/TheirHope](http://www.partnershipfca.com/TheirHope)

# **YOU** empowered 41,046 individuals and families

to move their lives from *unstable* to *stable*  
during the 2009-2010 year.

Services offered through Partnership's  
Family Strengthening Services are listed below.

## **Family Strengthening Services**

423.697.7130

**Individual and Family Counseling** helps those in crisis to overcome depression, work-related stress, parenting issues, and broken relationships. The Counseling Center touched the lives of over 3,600 individuals in 2009-2010.

**Building Stable Lives – East Lake Pilot Program** is an effort facilitated by United Way of Greater Chattanooga with a goal of decreasing the cycle of dependency that has trapped vulnerable families in the East Lake community. The East Lake program connects those in need to resources that develop social and economic independence. The program touched the lives of over 200 individuals in 2009-2010.

**Family Services Counseling** provides counseling services to the community through in-home sessions. The program services touched the lives of over 1,100 individuals in 2009-2010.

**AccessOne Employee Assistance Program** contracts with local companies to provide employees with referrals to wellness and prevention services. The program covered the lives of 12,351 local employees in 2009-2010.

**Pregnancy Counseling & Parent Education** is offered to young parents and parents with challenging circumstances. The Pregnancy Counseling program, which is offered in schools, attributed to the healthy, full-term birth of 100% of program participants and the Parent Education program provided 2,306 hours of instruction in 2009-2010.

**Deaf Services** programming includes community interpreting, on-going care management for the deaf, and job placement services. The programs combined touched the lives of over 21,000 individuals in 2009-2010.



Read about Kate's Hope at  
[www.partnershipfca.com/TheirHope](http://www.partnershipfca.com/TheirHope)

# YOU empowered 11,238 men and women

to move from *victim of violence* to *survivor* during  
the 2009-2010 year. Services offered through  
Partnership's Crisis Services are listed below.

## Crisis Services

423.755.2822

**Family Violence Shelter Services** provides safe shelter, court advocacy, group counseling, and support to victims of domestic violence. The shelter provided 3,484 nights of shelter, answered 3,370 calls to the 24-hour Crisis Hotline and assisted over 600 victims of domestic violence through court advocacy in 2009-2010.

**Sexual Assault & Crisis Resource Center** is Chattanooga's only rape crisis center for victims ages 13 and older. The Center is open 24/7 and provides free forensic rape exams, confidential counseling support for victims and their families, and court advocacy. The Center directly served 285 victims of rape in 2009-2010.

**Emergency Shelter for Families** offers safe and secure shelter to families suddenly facing homelessness. The program provided 2,433 nights of shelter in 2009-2010.

**"New Visions"** is a transitional housing program for chronically homeless women. The residential program offers stable housing and teaches life skills to develop stable lives. The program sheltered 21 women in 2009-2010.

**"Stella's Place"** is a transitional housing program for abused women. Stella's Place is a private house located in a residential neighborhood and provides a stable, home-like environment for women leaving emergency shelter and working toward permanent housing. The house was received as a gift in 2009, given to the Partnership by an anonymous donor.

Access these services by calling 423.755.2822 or visiting [www.partnershipfca.com](http://www.partnershipfca.com). Assistance for Domestic Violence and Rape is available 24/7 by calling the Crisis Hotline at 423.755.2700.



Read about Betty's Hope at  
[www.partnershipfca.com/TheirHope](http://www.partnershipfca.com/TheirHope)

# YOU empowered 985 elder and disabled adults

to live *independent* and *safe* lives during the  
2009-2010 year. Services offered through  
Partnership's Elder Services are listed below.

## Elder Services

423.755.2870

**In-home Care Management** provides ongoing, one-on-one support to elder and disabled adults through the care of an assigned Partnership Care Manager. The Care Manager assists individuals with referrals to financial assistance programs, helps maintain medical appointments, and works with the individual and their family to maintain a stable, independent living environment to avoid institutionalization. Care Management was provided to 373 individuals

**Victims of Crime Program** offers support to elder and disabled adults who are victims of crimes such as physical, emotional, or sexual abuse as well as financial exploitation and home invasion. Services are available to residents of Hamilton County by calling 423.755.2870.

**Long Term Care Ombudsmen Program** resolves complaints and concerns of elders living in nursing homes and assisted living facilities. Ombudsmen resolved 106 complaints in 2009-2010 and provided 290 consultations.

**Homemaker Services** offers in-home, non-medical assistance to elder and disabled adults. These services include light housekeeping, meal preparation, and assistance with shopping errands. Homemaker staff worked in the homes of 216 individuals in 2009•2010.

Access these services by calling 423.755.2870 or visiting [www.partnershipfca.com](http://www.partnershipfca.com).



# YOU empowered 530 youth

to move from “*at-risk*” to “*at-potential*” during the 2009-2010 year. Services offered through Partnership's Youth Services are listed below.



Read about Shirley's Hope at  
[www.partnershipfca.com/TheirHope](http://www.partnershipfca.com/TheirHope)

## Youth Services

423.755.2725

**Foster Family Placement** connects caring families with youth in state custody and referred by the Hamilton County juvenile court system, providing a nurturing environment in which youth can thrive until permanency is achieved. Foster Families are always needed. Call 423.755.2724 to learn more.

**Group Home Care** is offered to at-risk youth ages 11 – 18 through residential group home settings in Hamilton County. A total of 14, 371 days of care were provided to teens in 2009-2010.

**Functional Family Therapy (FFT)** is a new program of the Partnership, funded through Hamilton County, providing in-home intervention for at-risk teens ages 11 – 17 and their families. Counselors in this program touched the lives of over 230 individuals in 2009-2010.

Access these services by calling 423.755.2725 or visiting [www.partnershipfca.com](http://www.partnershipfca.com).



Read about Rob's Hope at  
[www.partnershipfca.com/TheirHope](http://www.partnershipfca.com/TheirHope)

# YOU empowered 20,715 individuals and families

to overcome the *stress of debt* and build  
financially *stable lives* during the 2009-2010 year.  
Services offered through Partnership's Consumer  
Credit Counseling Services are listed below.

## Consumer Credit Counseling Services

423.490.5620

**Budget Counseling** is a free offering to the community from Consumer Credit Counseling Services. Counseling is available upon request with a licensed counselor to strategically review an individual's income and expenses and create a balance budget that will assist in achieving financial stability.

**Debt Consolidation** is available to qualified individuals who have significant consumer debt which is negatively impacting financial functioning. A licensed counselor will review all consumer debt and work with the individual and creditors to create a repayment plan. A total of \$5,865,434 of debt was repaid to the community in 2009-2010.

**Pre-Bankruptcy Counseling** is available to individuals considering filing bankruptcy. Licensed counselors will work with the individual to let them know about all their financial options and to determine if bankruptcy is the best option for them.

**Mortgage Counseling** provides guidance to current homeowners and new or first-time homebuyers who need assistance navigating mortgage responsibilities. Services are offered through one-on-one counseling and in group educational sessions.

**Family Financial Counseling** was formed in 2009 and designed to provide ongoing support to those negatively impacted by the recession. Services were provided to 110 individuals through one-on-one counseling, and to 176 individuals through group education in 2009-2010.

Access these services by calling 423.490.5620 or visiting [www.partnershipfca.com](http://www.partnershipfca.com).

# Thank you,

*Visionaries, Benefactors, Champions, Partners, Supporters, Friends*

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